

MILLIE MAY SCHOOL OF SWIMMING

LEARN · DEVELOP · EXCEL

TERMS & CONDITIONS

- Full Payment is required upon confirmation of your booking. Payment details are listed below.
- No refund will be made for anyone cancelling a course or activity, unless the space is resold.
- Current students have priority over new-comers. There is a re-booking period during the last two weeks of term.
- Current students must be aware that if they do not re-book within the re-booking period they may lose their place to a new-comer
- Newcomer spaces will be made available once existing pupils have had the opportunity to re-book (during the last two weeks of each term).
- If demand is high for certain classes, a waiting list will be made available and you will be informed as soon as a place becomes available.
- If a pupil requires additional tuition then they may be offered the opportunity to attend one of the free Stroke Clinics, which take place during each term.
- Facilities/spectator areas will be made available throughout the lessons. You will be advised of these on your first visit.
- Parents/Guardians are responsible for informing the Millie May School of Swimming of any medical or special requirements prior to the start of the term.
- All children over 4 will have to wear a swimming hat. Free hats and bags will be issued on your first lesson.
- All under 3's must wear swim nappies.
- No parents or spectators are allowed on poolside.
- We reserve the right to exclude any pupil from our lessons if he/she is causing distress or discomfort to other pupils or disrupting the class.
- We actively encourage any suggestions/Customer feedback.

